

We are here to help

Please contact us:

Complaints Team

Pathfields Medical Group
103 Crownhill Road
Plymouth PL5 3BP

Tel: 01752 663776

Email:

d-ccg.pathfieldsfeedback@nhs.net

[www: pathfields.co.uk](http://www.pathfields.co.uk)



How did we do?

Tell us



Good or Not Good?



Pathfields Medical Group



@pathfieldsmg

We are here to help

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This leaflet explains how you can:



Say something **good/nice**



Say if you are **not happy**



LISTEN

We are here to listen and learn.



If you are happy or want to discuss a concern:



Please speak to a member of the Complaints Team who will try to help you.



If you are unhappy you can:



Write to us



Phone



Email



We can meet with you



Your information will be kept safe. It will not change how you are treated.



Someone else can complain for you.



The Advocacy Service can also support you: Tel: **0330 440 9000**

Email: info@seap.org.uk